

Chrome Plugin — User Manual

Complete guide to the CloudEcho Click2Dial browser extension: installing, calling from web pages, settings and troubleshooting.

CloudEcho Click2Dial

CloudEcho Click2Dial is a Chrome extension that turns any phone number in your browser into a one-click call through the CloudEcho voice platform. Calls launch from your registered CloudEcho extension — no softphone or dialpad needed in the browser. Install it from the [Chrome Web Store](#).

Dial from the popup

Type any number and call it with built-in country detection.

Click2Dial buttons

Auto-detects phone numbers on web pages and adds a call button next to them.

Right-click to call

Select any number on a page and call it from the context menu.

Recent calls

Keeps your last 20 dialed numbers for quick redial.

SSO login

Sign in with Google or Microsoft, or with email + password.

Multi-language

English, Dutch, French, German and Spanish.

Installation

- 1 Install **CloudEcho Click2Dial** from the Chrome Web Store (or load the unpacked extension if testing).
- 2 On first install a **Getting Started** page opens automatically with the login form.
- 3 Pin the extension: click the puzzle-piece icon in Chrome's toolbar and pin CloudEcho so its icon is always visible.
- 4 Click the CloudEcho icon to open the popup.

Permissions requested. Active tab, context menus, notifications, storage and identity (used for Google/Microsoft single sign-on). The extension can read pages to detect phone numbers and show call buttons.

Logging in

You must be logged in before placing calls. There are two ways to authenticate:

Email & password

- 1 Enter your CloudEcho **email address** and **password**.
- 2 Click **Log in** (or press Enter).
- 3 Credentials are verified with the CloudEcho server and a verification code is stored for calling.

Single sign-on (SSO)

Under “Or sign in with”, choose **Google** or **Microsoft**. A secure sign-in window opens; after you authorize, the extension verifies your identity and logs you in automatically.

Tip. After a successful login you land on the Dial number tab and the bottom navigation bar appears.

The popup interface

Click the toolbar icon to open the popup. A bottom navigation bar switches between three views:

TAB	WHAT IT DOES
History	Shows your recent calls with timestamps and a redial button.
Dial	Enter a number and place a call. This is the default view.
Settings	Configure Click2Dial behavior, number-length limits, per-site exceptions, and log out.

Dialing a number

1

Open the **Dial** tab.

2

Type the phone number. The field has a country selector (default **Belgium**; preferred: Belgium, Netherlands, France) and validates the number live.

3

Click **DIAL**. CloudEcho rings your extension and connects the call.

Invalid numbers are flagged (e.g. Too short, Invalid country code) and the call is blocked until corrected.

One call at a time. If a call is already in progress, a “Call in progress” notification appears and the new call is ignored until the first finishes.

Click2Dial on web pages

When enabled, the extension scans every page you visit and adds a small CloudEcho call button next to recognized phone numbers, including:

- Links using **tel:**, **sip:** and **callto:** schemes.
- Plain-text numbers found in page text (paragraphs, table cells, lists, etc.).

Click the button to place the call instantly. Only numbers whose length falls between your configured minimum and maximum are detected.

Enable it first. Click2Dial buttons are off by default. Turn on “Show Click2Dial button on all websites” in Settings.

Right-click to call

1

Select (highlight) a phone number anywhere on a page.

2

Right-click to open the context menu.

3

Choose **Call with CloudEcho Click2Dial**.

The selected number is dialed and added to your call history. A desktop notification confirms whether the call succeeded.

Call history

The **History** tab ("Recent") lists your dialed numbers, newest first, each with a timestamp and a **DIAL** button for instant redial.

- Stores up to the **last 20** calls; older entries drop off automatically.
- If empty, shows "No recent calls found".
- History is cleared when you log out.

Settings

Open the **Settings** tab to control detection and account:

SETTING	DESCRIPTION
Email address	Shows the account you are signed in as (read-only).
Show Click2Dial button on all websites	Master switch for the call buttons injected into web pages. Off by default.
Minimum length	Shortest digit count a number must have to be recognized (e.g. 8).
Maximum length	Longest digit count to be recognized (e.g. 14).
Do not show on current website	Adds the current site to an exception list so Click2Dial buttons are hidden there.
Log out	Clears credentials, verification code and call history. Detection preferences are kept.

Tuning detection. If too many or too few numbers get buttons, adjust the min/max length to match the number formats you use most.

Privacy & data

- Credentials, preferences and recent calls are stored in Chrome's synced storage tied to your profile.
- Passwords are hashed before any verification request — the plaintext password is not sent in call requests.
- SSO uses Google and Microsoft secure sign-in.
- Logging out removes stored credentials, the verification code and call history from the device.

Troubleshooting

PROBLEM	FIX
No call buttons on pages	Enable "Show Click2Dial button on all websites" in Settings and reload the page. Check the site isn't on your exception list.
A number isn't detected	Adjust the minimum/maximum length in Settings to cover that number's digit count.
"Call in progress" keeps showing	Wait for the current call to end before dialing again.
Call fails right after login	The verification code may still be loading. Wait a moment and retry; if it persists, log out and back in.
SSO window closes without logging in	Make sure pop-ups are allowed, pick the correct account, and try Google or Microsoft again.
Invalid number error	Use the country selector and enter the number in the correct national or international format.